

Tualatin Park Veterinary Clinic

8575 SW Tualatin Rd Tualatin, OR 97062 - (503)691-7777– tualatinparkvet@gmail.com

FINANCIAL POLICY

Thank you for choosing Tualatin Park Veterinary Clinic. Our primary mission is to provide the most comprehensive veterinary care available for your pet.

While we always try to provide you with our best recommendations regarding the care of your pet, we have no desire to extend any client beyond his/her financial means. We encourage you to discuss fees with our staff before services are rendered. Treatment plans can sometimes be modified to accommodate financial constraints. Whenever possible, and always upon request, we will provide an estimate of anticipated costs for your pet's care. We will work to keep you informed before additional costs are incurred.

Payment is due at the time of service, or upon discharge.

- We accept the following:
Cash, Check, Visa, MasterCard, Discover, American Express and Care Credit
- Patients with Pet Insurance: We will provide you with the necessary documentation and assist you in filling out insurance paperwork. Payment is due to our office at the time of service, and your insurance company will reimburse you directly.
- Patients with **Trupanion** Pet Insurance: We are part of Trupanion Express which allows us to bill your insurance directly from our office. This means that you do not have to wait for reimbursement, and are only responsible to pay your portion of treatment at discharge.
- All returned checks will be assessed a \$35.00 processing fee. The check must be replaced with cash or credit card payment (including fee,) within 5 (five) business days. A returned check will result in the status of your account changing to cash or credit only.
- We reserve the option to offer an in-house 90 day payment option for clients on a case-by-case basis. Interest will be charged at 18% per annum (1.5% per month.) Balances not paid as agreed will result in relinquishment to a collection agency. No further treatments or charges may accrue for the duration of the arrangement. Routine services and product purchases may not be added to payment arrangement and may need to be postponed accordingly.

Client/Owner Signature

Date